

# Tenants' Handbook



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## Chairperson's Introduction

This Tenants' Handbook is a useful reference for you as a tenant. It has been written with tenants' involvement, in a readable language. Keep it handy.

In it you will find contact details, if and when you need to have further information or advice from staff at Ochil House, from repairs to rights, buildings to benefits.

A quality and affordable home is a secure basis for family life.

The handbook explains the Landlords responsibilities and yours as a tenant.

I am one of fifteen board members, all volunteers, and I am an Ochil View tenant. We all have different life and work experiences and skills.

Ochil View Housing Association welcomes any comments you as a tenant wish to make; an idea you have may be worth sharing, so don't keep it to yourself. Even better why don't you get involved in your residents group?

Yours sincerely



Margaret Baxter  
Chairperson

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